Jenel Meier, MS, CRC WNY Advising Conference 2017

## We All Learn Differently:

Advising LD/ASD Students to Self Advocate and Find Success

- Overview of specific students with varying abilities, what it might look like
- Specific areas which are challenging for these students
- The Case Management Approach to Advising, how it helps students
- Discussion

### Differences

- We all have them
- How do we work with them?
- How do they benefit us?
- What do our differences impact? (learning, moving around the world, our perspectives, our abilities)

### LD Student

Learning disabilities are neurologically-based processing problems. These processing problems can interfere with learning basic skills such as reading, writing and/or math. They can also interfere with higher level skills such as organization, time planning, abstract reasoning, long or short term memory and attention.

### **ASD Student**

 Autism spectrum disorder (ASD) is the name for a group of developmental disorders. ASD includes a wide range, "a spectrum," of symptoms, skills, and levels of disability.

# ADHD, Executive Function Disorder, Depression, Anxiety....

 Many of our students will struggle with one or more of these mental health challenges

#### AND

 Many students diagnosed with LD or ASD will have one or more of these co-morbid conditions

#### STUDENT STRESS AND ANXIETY NATIONALLY, BY THE NUMBERS

The American College Health Association Spring 2014 National College Health Assessment found students reporting that in the previous 12 months:

21.9%

anxiety affected their academic performance

13.8%

depression affected their academic performance 30%

stress affected their academic performance 20%

sleep difficulties affected their academic performance

47.7%

feeling that things were hopeless 85.6%

feeling overwhelmed by all they had to do 56.9%

feeling overwhelming anxiety 34.5%

feeling so depressed that it was difficult to function 1.4%

attempting suicide

15.8%

diagnosed with, or treated for, anxiety problems 13.1%

diagnosed with, or treated for, depression

### Almost Every Student

 Overall, 41 percent of the nation's faculty believes that "most" of the students they teach lack the basic skills for college-level work. (Higher Ed Research Institute, UCLA)

### Barriers to Student Success

- Students face a laundry list of things which can easily get in the way of their success in a post secondary setting
  - Physical barriers
  - Expectations
  - Uncertainty
  - Finances
  - Work/Family/School conflict
  - Unwilling to ask for help/ admit need

## Why don't they just get help??

- Fear
- "Turtling"
- Lack the skills
- Don't know where to go
- Stigma
- Don't recognize the need/denial

### Academics

- Students are not used to rigor of college
- Students have relied on help seeking them out
- 80/20 shift
- Students lack basic skills (study skills, time management, etc.)

### Strategies

- Review Syllabi, Log on to Blackboard with them
- Help set up "face time" with professor
- Set up planner/calendar, apps
- Set future meeting/s for follow-up
- Assist them in these tasks, find out where their specific needs are, and address or "outsource"

### Independent Living

- Student have never lived away from home
- Students struggle with hygiene, clean spaces, general self care
- Social pressures/ stressors
- Students responsible for medication

### Strategies

- Consider habits, struggles, special needs when scheduling
- Encourage student to connect with RA
- Connect them with a Life Coach/ Mentor
- Do they have a meal plan, way to get medication, etc.?
- Connect them with Counseling services

### **Executive Functioning**

- A diverse group of cognitive processes that act in a coordinated way to direct perception, emotion, thought and action.
- Mainstream literature refers to executive functions as the "CEO" of the brain, studies of brain functioning suggest that executive functions are not a unitary trait, but a set of multiple cognitive capacities that act in a coordinated way.
- Executive functions are responsible for a person's ability to engage in purposeful, organized, strategic, self-regulated, goal-directed behavior.
- Cue the use of other cognitive capacities including reasoning, language, visual and spatial, and memory capacities.

### Executive Functioning Skills

### 32 Self-Regulation EFs

- ❖Perceive
- ❖Focus
- ❖Energize
- Initiate
- Inhibit
- ❖Stop
- Interrupt
- ❖Flexible
- ❖Shift
- Modulate

- Monitor
- Correct
- ❖Sustain
  ❖Balance
  - ❖Gauge
  - Anticipate
  - ❖Estimate Time ❖Execute
  - ❖Analyze
  - ❖Generate
  - Associate
  - ❖Plan
  - ❖Organize

- ❖Compare/Eval
- ❖ Decide
- ❖Sense Time
- ❖Pace
- ❖Sequence
- ❖ Hold
- ❖ Manipulate
- Store
- ❖ Retrieve

### **Ripple Effect**

One minor executive functioning mishap can cause problems in multiple life areas.



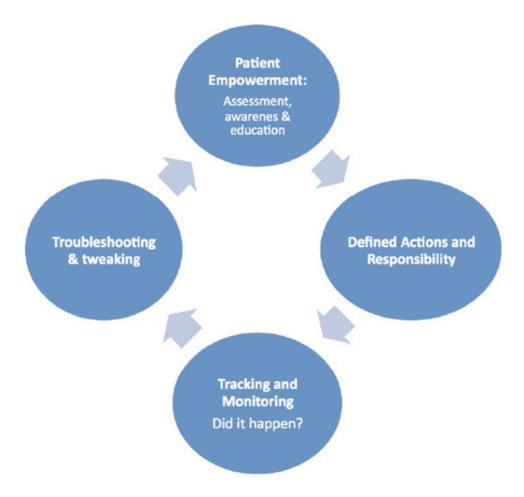
### Strategies

- Evaluate
- Identify the biggest struggles
- Academic Coach
- Longer session times
- Follow-up after meeting, on goals, tasks, etc.
- George McLosky

### Resources – know them!

- Disability Services
- Counseling Center
- Academic Coach
- Tutor
- Professors
- RA's
- Peer Mentor
- Your student!!

## The Case Management Approach



## Why the Case Management Approach?

- Studies show noticeable increases in the retention rates, course grades, and successful completion rates of students that received casemanagement services
- Should include:
  - Outreach
  - Referral
  - Assessment
  - Advocacy
  - Evaluation

## Strategies to Consider with this model

- Identify motivator/s
- Students should take/feel a sense of ownership
- Take steps towards resolving problems
- Show empathy, build rapport
- Strengths based approach
- Non verbals/ language
- Set stage and wrap up

## Problem focused → Solution focused

Bernard Roth -Achievement Habit

Change language= change mindset

But -> And

Have to -> Want to

### Metacognition

- Questions should be:
  - Open ended
  - Non-blaming
  - Solution Focused
  - Process Oriented

- Get them thinking:
  - How do I work?
  - Why am I stuck?
  - What is frustrating?
  - What do I need?

### **SMART Goals**

- S specific, significant, stretching
- M measurable, meaningful, motivational
- A agreed upon, attainable, achievable, acceptable, action-oriented
- R realistic, relevant, reasonable, rewarding, results-oriented
- T time-based, time-bound, timely, tangible, trackable

## DECIDE Model for Decision Making

- D = define the problem
- **E** = establish the criteria
- C = consider all the alternatives
- I = identify the best alternative
- **D** = develop and implement a plan of action
- E = evaluate and monitor the solution and feedback when necessary.

### Questions?

- What are you wondering about?
- What trends are you seeing?
- What are you having difficulty getting help with?

### Resources

- https://www.nimh.nih.gov/health/topics/autism-spectrum-disordersasd/index.shtml
- http://www.nacada.ksu.edu/Resources/Academic-Advising-Today/ View-Articles/Advising-Students-with-Disabilities.aspx
- http://www.nacada.ksu.edu/Resources/Academic-Advising-Today/ View-Articles/The-Case-for-a-Case-Management-Approach-in-Advising-Academically-Underprepared-Students.aspx
- https://heri.ucla.edu/pr-display.php?prQry=25
- https://www.bu.edu/today/2016/college-students-anxiety-and-depression/
- https://www.ncbi.nlm.nih.gov/pubmed/18475113bi.nlm.nih.gov/pub
- https://www.nacada.ksu.edu/Portals/0/Clearinghouse/documents/ AdvisingasCaseManagement.pdfmed/18475113STUDENT