## Reframing Your Skills

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### The Agenda

Skill translation

Your future job descriptions

Translating your now to your future

Group work!

Report back

Assess me (please)

### **Translating What You Do**

- How would you describe what you do to a 5 year old?
  - Not: I run degree audits!
  - But: I help students figure out what classes they've taken and what they still have left
- What is implied in what you do?
  - Not: Unjam the copier
  - But: troubleshoot office technology

- Not: Sit in a number of meetings
- But: Work collaboratively with faculty, staff, and administrators to meet common goals

## Let's practice!

What is something an advisor does and how would you translate it?

## Your future job descriptions

# Assistant Dean of Campus Life, Winston-Salem State Univ

- Master's degree and a minimum of three years of related experience in higher education/Student
   Affairs, at least two years in a management or director-level position.
- Must have extensive experience in student leadership program development and implementation.
- Demonstrated leadership experience in campus life operations.
- Demonstrated experience in hiring and leading professional staff and student employees.
- Must have extensive experience in budget management.
- Must be knowledgeable of assessment and data-driven decision making.
- Schedule requires frequent evening and occasional weekend working hours.
- Demonstrated ability to establish and maintain collaborative and effective working relationships with students, faculty, staff, and administration.
- Experience in operational planning, policy development, and outcome/needs assessment.
- Must be skilled in conflict resolution, crisis/risk management.
- Ability to effectively communicate, in written and oral format, to students, staff, professional colleagues, governing boards, and the general public

#### Academic Advisor II, Univ of Central FL

Assist in the

development of programs to enhance student engagement.

#### **Translate Skills**

- Event planning, time management, resource management, person management, budget planning
  - Understanding of fundamentals of student engagement, student development, and student success
- Development of learning outcomes
- Assessing program success
- Offering programs outside of regular working hours (open house, evening advising, etc)
  - Working with colleagues, supervising students/staff?

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# Vice President for Student Life, Univ at Buffalo Slide 1

- experience in planning, implementing or leading new student life initiatives or programs;
- proven record of effectively collaborating with institutional leadership to advance the work of the office;
- exceptional communication skills in conveying the strategic goals and objectives of programs
- a strong student advocate and compassionate mentor who demonstrates a proactive approach
  in dealing with student issues and has experience in the handling and resolution of conflict
- a creative, progressive, passionate leader with a **strong student-oriented focus**;
- a good listener who can synthesize information, get others on-board, and articulately explain
  divisional goals and initiatives to individuals outside of student affairs;
- strong budget management skills and financial acumen, with the ability to think entrepreneurially with regard to revenue generation;

# Vice President for Student Life, Univ at Buffalo Slide 2

- a demonstrated commitment to supporting underrepresented students and championing social justice;
- skill in working with administrators, faculty, staff and students in a climate of openness and transparency, integrity, trust, mutual respect and collaborative problem solving;
- possess excellent crisis management skills and the ability to appropriately de-escalate conflict situations.
- knowledge of national best practices in student life, including the ability to use research, data and assessment to guide decision-making;
- bring systems-oriented thinking to the role, combining excellent organizational and management skills to improve policies, practices, and protocols;
- be approachable, optimistic, intellectually curious with personal warmth, generosity of spirit, a
  can-do attitude, strong resilience in the face of criticism and a good sense of humor;

Academic Advisor I, Texas State University Advise students in interpreting degree audit reports and transcripts.

#### **Translate skills**

- Listen to and work with students
- Understand course requirements
- Understand learning outcomes
- Investigate course/degree/program requirements
- Audit documents to match requirements
- Understand & explain institution processes/systems for credit and program attainment
- Work within SIS to obtain audits and transcripts

#### **VP for Student Success, University at Buffalo**

- be approachable, optimistic, intellectually curious with personal warmth, generosity of spirit, a can-do attitude, strong resilience in the face of criticism and a good sense of humor
- bring systems-oriented thinking to the role, combining excellent organizational and management skills to improve policies,
- practices, and protocols;
- skill in working with administrators, faculty, staff and students in a climate of openness and transparency, integrity, trust, mutual respect and collaborative problem solving;
- exceptional communication skills in conveying the strategic goals and objectives of programs related to student life and the student experience;

## Practice together

### Academic Advisor I, Texas State University

- Coordinate, plan, and prepare for advising sessions.
- Advise students in interpreting degree audit reports and transcripts.
- Explain complex academic policies, perform complicated grade point average calculations, and provide referrals to other offices and services on campus.
- Provide accurate information about educational options, academic requirements, and university policies.
- Maintain confidential student files and records through accurate and thorough documentation.
- Recognize and address the needs and concerns of a diverse student population.
- Provide general information and outstanding customer service to prospective students, parents, and other members of the public.
- Participate in University efforts toward recruitment and retention, such as Bobcat Day, New Student Orientation, and any other university function related to this position.
- Assist with ongoing assessment of advising services.

## Practice as Small Groups

### **Goals of Small Groups**

Review job descriptions

Translate the skills in the job description

Reflection questions:

How does this relate to your work?

Do you see yourself in this job description?

How does building the skill of translating what you do feel?

### We're Back!

- How does it feel to have translatable skills?
- What did you learn from each other?
- What haven't we covered?

## Assess Me (please)

### **Feedback**

- Was this useful?
- Did you learn something?
- What did you learn?
- How are you going to move forward?
- What do you wish we answered?

### **About me**

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